# **Fans Chance Terms and Conditions**

### 1. Promoter Information

Fans Chance Ltd, registered in England and Wales.
Postal address for correspondence:
Fans Chance Ltd
PO Box 6,302
SHEFFIELD
S8 2GU

Email: hello@fanschance.com.

# 2. Eligibility

To enter or win a Prize Draw you must:

- Be at least 18 years old.
- Be a legal resident of the United Kingdom.
   The following individuals are not eligible to enter:
- Employees or contractors of Fans Chance or any partner organisation involved in the Prize Draw.
- Immediate family members or members of the same household as the above individuals.

Fans Chance reserves the right to verify age and identity and to disqualify any entry that does not meet these eligibility requirements.

# 3. Entry Methods

Each Prize Draw offers two ways to enter: a) Paid Entry

- Entries can be purchased on the Platform.
- Details of ticket prices entry limits (if any) and closing times are displayed on each Prize Draw page.
- Purchasing does not increase your chances of winning.
   b) Free Entry
- To enter for free send a postcard or letter including your full name address email phone number date of birth and the name of the Prize Draw to:

Free Entry – [Prize Draw Name]
Fans Chance Ltd
PO Box 6,302
SHEFFIELD
S8 2GU

- Each envelope must contain only one entry.
- Free entries must be received before the published closing date.
- All entries paid or free are treated equally.
- The free entry route is no more difficult or expensive than the paid route and a paid entry does not improve your odds of winning.

# 4. Entry Limits

Unless otherwise stated in the Prize Draw rules:

- There is no maximum number of entries per person.
- Fans Chance may set limits on entries or spending to promote responsible participation.
- Bulk entries made in the same envelope or entries that do not comply with these Terms will be void.

## 5. Entry Validity and Confirmation

- You will only be entered into the draw once your entry is validated or confirmed by Fans Chance.
- Proof of posting or submission is not proof of receipt.
- Entries that are incomplete, illegible, corrupted, misdirected, damaged, late or otherwise non-compliant will be void.
- Fans Chance is not responsible for technical electronic software network or postal failures affecting entry.

## 6. Winner Selection and Notification

• Winners are chosen at random using a secure and independently verified system.

- The draw will take place on the date stated in the Prize Draw rules.
- Winners will be contacted by email or phone within 7 days of the draw.
- Winners may also be announced on the Platform and on Fans Chance social media.
- Proof of identity age and eligibility may be required before confirming a winner.
- Winners may also be required to sign an affidavit of eligibility liability release and publicity release.
- If a winner cannot be contacted fails verification declines the prize or fails to complete required documentation within 14 days another winner may be drawn and the original prize forfeited.

#### 7. Prizes

- Each Prize is described clearly on the Prize Draw page.
- Prizes are non-transferable and no cash alternative is offered unless stated.
- If a prize becomes unavailable for reasons beyond the promoter's control Fans
   Chance reserves the right to substitute it with a prize of equal or greater value or
   cancel that prize component without liability.
- The promoter will not be liable for any loss damage or cost arising from substitution or cancellation.

### 8. Charitable Contributions

- A portion of net proceeds from each Prize Draw is donated to a UK-registered charity or community organisation.
- The chosen charity will be identified on the Prize Draw page.
- Fans Chance manages all donations transparently with any minimum guaranteed amounts disclosed where relevant.

## 9. Responsible Participation

Fans Chance promotes responsible entry into Prize Draws. Please only participate if you can do so affordably.

For support with gambling-related concerns visit www.begambleaware.org.

Fans Chance reserves the right to limit or exclude entries where necessary to protect participants.

## 10. Liability

- Fans Chance is not responsible for entries that are lost, delayed, damaged or misdirected due to technical issues, network failures or postal errors.
- To the fullest extent permitted by law our maximum liability to any participant is £100.
- We do not accept liability for indirect or consequential losses. This does not affect your statutory rights.

## 11. Publicity

By entering you agree that Fans Chance may use your first name town or region and any media you provide such as photos or videos for promotional purposes unless you opt out in writing.

### 12. Data Protection

- Fans Chance processes your personal data in accordance with our Privacy Policy.
- Your data may be shared with trusted service providers only for the purpose of administering Prize Draws and delivering prizes.
- We will never sell your personal data.

# 13. Regulatory Compliance

- This Prize Draw is operated in accordance with UK law governing free draws and prize competitions.
- Fans Chance confirms that the free entry route is available and is no more difficult or costly than the paid route.
- Paid entry does not improve odds of winning.

# 14. Disqualification and Tampering

- Fans Chance reserves the right to disqualify any entry or person that engages in fraud, tampering, cheating or conduct that undermines the integrity of the Prize Draw.
- Any attempt to deliberately damage the Platform or interfere with the lawful operation of the draw may be a violation of law and may result in legal action.

## 15. Cancellation or Suspension

Fans Chance reserves the right to cancel, suspend or modify a Prize Draw in whole or in part if fraud, technical failures, legal changes or events outside our reasonable control occur.

### 16. Refunds

All paid entries are final and non-refundable once the entry period has closed.

### 17. Additional Rules and Terms

- These Terms apply in conjunction with any Prize-specific rules or Experience Rules that are published on the relevant Prize Draw page.
- If there is a conflict between these Terms and the Experience Rules the Experience Rules will prevail.
- Other Fans Chance website Terms of Use and policies may also apply to your participation.

## 18. Disputes and Legal

- These Terms are governed by the laws of England and Wales.
- Entries are deemed to occur in England.
- Disputes will be subject to the exclusive jurisdiction of the English courts unless your local consumer law provides otherwise.
- Fans Chance may amend or modify these Terms at any time. Any changes will be
  published before the entry deadline of the relevant Prize Draw and will apply only to
  future draws or new entries.
- Entrants should review these Terms and any Prize-specific rules before entering.

# 19. Binding Agreement

By entering any Fans Chance Prize Draw you confirm that:

- You meet all eligibility requirements.
- You understand and accept these Terms and any Experience-specific rules.
- You consent to us contacting you and using your information as described above.
- You agree that the promoter's decisions including regarding eligibility disqualification and prize allocation are final and binding in all respects.

For any questions please contact: hello@fanschance.com.